



Department of  
Developmental Disabilities

**Office of Provider Standards & Review**

John R. Kasich, Governor  
John L. Martin, Director

July 15, 2015

Dear Person Served, Family Member, and Guardian,

Please be advised that effective July 15, 2015, the Ohio Department of Developmental Disabilities (DODD) has issued a suspension of certification to Beacon of Light, LTD. This means that Beacon of Light, LTD is not permitted to serve any new individuals who are not currently receiving services from Beacon of Light, LTD.

DODD is taking these actions because Beacon of Light, LTD received citations in the following categories:

ISP Compliance  
Medication Administration  
Service Delivery & Documentation  
MUI / UI  
Personnel

These actions will not have any immediate effect on the services you receive from Beacon of Light, LTD. Beacon of Light, LTD is allowed to continue providing services to individuals who currently receive their services.

Beacon of Light, LTD also has the option to appeal the suspension of their certification. The appeal process typically takes several months, and Beacon of Light, LTD can continue serving persons they currently serve during that appeal process.

If you have questions or concerns about this process, or if you want to discuss the impact that these actions may have on your services in the future, please contact your Services and Supports Administrator (SSA) for more information.

Thank you,

Kelly Miller, Assistant Deputy Director  
Office of Provider Standards and Review  
Division of Legal and Oversight

c: *Deb Yenrick, Superintendent, Lucas County Board of Developmental Disabilities*  
*Theresa Ryan, Manager, Ohio Department of Developmental Disabilities*



## **What does it mean if a provider's certification is suspended?**

**A:** When a provider's certification is suspended, the provider cannot start providing services to any individuals that it does not currently serve. The provider can continue providing services to individuals who currently receive services.

**Q:** How can individuals and families get more information about why DODD suspended a provider's certification?

**A:** After the provider completes a Plan of Correction that is accepted by DODD, the DODD citations and the plan of compliance will be posted on DODD's website as part of the Provider Search Tool. That process typically takes 30 days from the date DODD suspends the provider's certification. If individuals or families want more information before the Plan of Correction is available, the county board can provide a copy of the suspension letter that DODD sent to the provider.

**Q:** If a provider's certification is suspended, should individuals find a new provider?

**A:** Individuals always have free choice of provider, but they are not required to find a new provider when their provider's certification is suspended. Suspension of certification only prevents a provider from beginning to serve new individuals, so the provider can continue to serve individuals it currently serves.

**Q:** What does it mean if DODD has proposed to revoke a provider's certification?

**A:** This is the first step in ending a provider's status as a provider. If the provider's certification is revoked, it will no longer be able to provide services to any individuals.

**Q:** How can individuals and families get more information about why DODD has proposed to revoke a provider's certification?

**A:** Once DODD proposes to revoke a provider's certification, the DODD citations will be posted on DODD's website as part of the Provider Search Tool. If individuals or families want more information, the county board can provide a copy of the revocation letter that DODD sent to the provider.

**Q:** If DODD proposes to revoke a provider's certification, should individuals find a new provider?

**A:** Individuals always have free choice of provider, but they are not immediately required to find a new provider when DODD proposes to revoke a provider's certification. The provider has the



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option to appeal, and the appeal process typically takes several months. During the appeal process, the provider can continue to serve individuals it currently serves.

**Q:** What should a SSA do if an individual wants to change providers because their provider's certification is suspended or proposed for revocation?

**A:** Individuals always have free choice of provider, so the SSA should assist the individual in assessing their needs and identifying new potential providers.

**Q:** What happens to an individual whose provider loses their appeal and their certification is revoked?

**A:** DODD and the county board will work together with individuals during this process to identify new providers.